

# EXCHANGES, RETURNS AND CANCELLATION FORM

## Customer's information:

Customer's name \_\_\_\_\_  
Address \_\_\_\_\_  
Email \_\_\_\_\_  
Phone number \_\_\_\_\_  
Order number \_\_\_\_\_  
Order date \_\_\_\_\_  
Delivery date \_\_\_\_\_

Return	Cancellation	Reference	Product
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		

## Exchanges, Returns and Cancellations

### PHYSICAL STORES:

Exchanges, returns and cancellations made through physical stores are not permitted.

### ONLINE:

Exchanges made through online store are not permitted.

To complete a return or cancellation online, follow the steps indicated in the **Exchanges, Returns and Cancellations** section of [womensecret.com](http://womensecret.com)

Indicate the reason in the box beside each article:

**Cancellation:** made by the request of the customer.

**Return:** due to a fault or defect in the product, or reception of an incorrect product.

## Contact us

[womensecret@womensecret.com](mailto:womensecret@womensecret.com)

Read our return policy and legal guarantee at [womensecret.com](http://womensecret.com)