

EXCHANGES, RETURNS AND CANCELLATION FORM

Customer's information:

Customer's name _____
Address _____
Email _____
Phone number _____
Order number _____
Order date _____
Delivery date _____

Return	Cancellation	Reference	Product
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		

Exchanges, Returns and Cancellations

PHYSICAL STORES:

Exchanges, returns and cancellations made through physical stores are not permitted.

ONLINE:

Exchanges made through online store are not permitted.

To complete a return or cancellation online, follow the steps indicated in the **Exchanges, Returns and Cancellations** section of pedrodelhierro.com

Indicate the reason in the box beside each article:

Cancellation: made by the request of the customer.

Return: due to a fault or defect in the product, or reception of an incorrect product.

Contact us

online@pedrodelhierro.com

Read our return policy and legal guarantee at pedrodelhierro.com