

EXCHANGES, RETURNS AND CANCELLATION FORM

Tendam Retail, SA.
Pº del deleite s/n. 28300
Aranjuez, Madrid (Spain)

Customer's details:

Customer's name _____
Address _____
Email _____
Phone number _____
Order number _____
Order date _____
Delivery date _____

Return	Cancellation	Reference	Product
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>		

Exchanges, Returns and Cancellations

PHYSICAL STORES:

Exchanges, returns and cancellations made through physical stores are not permitted.

ONLINE:

Exchanges made through online store are not permitted.

To complete a return or cancellation online, follow the steps indicated in the **Exchanges, Returns and Cancellations** section of cortefiel.com

Indicate the reason in the box beside each article:

Cancellation: made by the request of the customer.

Return: due to a fault or defect in the product, or reception of an incorrect product.

Contact us

online@cortefiel.com

Read our return
policy and legal
guarantee at en.cortefiel.com

COUNTRY	TELEPHONE NUMBER	LANGUAGE*	BRAND**
PORTUGAL	+351800110854	Language selection	Brand selection
FRANCE	+330805370947	Language selection	Brand selection
BELGIUM	+3280031048	Language selection	Brand selection
GERMANY	+4908007747744	Language selection	Brand selection
UNITED KINGDOM	+4408000211886	Language selection	Brand selection
HOLLAND	+318005544112	Language selection	Brand selection
ITALY	+39800719458	Language selection	Brand selection
HUNGARY	+3680106705	Language selection	Brand selection
AUSTRIA	+43800123827	Language selection	Brand selection
IRELAND	+3531800710319	Language selection	Brand selection
POLAND	+48800707250	Language selection	Brand selection
LUXEMBOURG	+35280025286	Language selection	Brand selection
BULGARIA	+3598002100229	Language selection	Brand selection
SWITZERLAND	+41800414243	Language selection	Brand selection
CZECH REPUBLIC	+42800114400	Language selection	Brand selection
SLOVAKIA	+421800863142	Language selection	Brand selection
SLOVENIA	+38680081278	Language selection	Brand selection

* Language selection: Spanish, Portuguese, English or French.

** Brand selection: CTF, PDH, SPF, WS or FF.